2023 CCR

Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno- compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers.

EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Where does my water come from?

The City of Sylvania's drinking water comes from three wells that draw water from the Floridan aquifer.

Source water assessment and its availability

A source water assessment is on file at the City of Sylvania Utility Office.

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity: microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the number of certain contaminants in water provided by public water systems. Food and Drug Administration

(FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

How can I get involved?

Contact Jimmie Cason with the City of Sylvania water department for more information at (912) 564-7491.

Description of Water Treatment Process

Your water is treated by disinfection. Disinfection involves the addition of chlorine or other disinfectant to kill dangerous bacteria and microorganisms that may be in the water. Disinfection is one of the major public health advances of the 20th century.

Water Conservation Tips

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference - try one today and soon it will become second nature.

- Take short showers a 5-minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath. Shut off water while brushing your teeth, washing your hair, and shaving and save up to 500 gallons a month. Use a water-efficient showerhead. They are inexpensive, easy to install, and can save you up to 750 gallons a month.
- Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month. Water plants only when necessary.
- Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.
- Teach your kids about water conservation to ensure a future generation that uses water wisely. Make it a family effort to reduce next month's water bill!
- Visit www.epa.gov/watersense for more information.

Cross Connection Control Survey

The purpose of this survey is to determine whether a cross-connection may exist at your home or business. A cross connection is an unprotected or improper connection to a public water distribution system that may cause contamination or pollution to enter the system. We are responsible for enforcing cross-connection control regulations and ensuring that no contaminants can, under any flow conditions, enter the distribution system. If you have any of the devices listed below please contact us so that we can discuss the issue, and if needed, survey your connection, and assist you in isolating it if that is necessary.

- Boiler/ Radiant heater (water heaters not included) Underground lawn sprinkler system
- Pool or hot tub (whirlpool tubs not included)
- Additional source(s) of water on the property
- Decorative pond
- Watering trough

Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Sylvania is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the number of contaminants in water provided by public water systems. The table below lists all the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

Contaminants	MCLG	MCL,	Detect	Range		Sample	Violation	Typical Source	
	or MRDLG	TT, or MRDL	In Your Water	Low	High	Date			
Disinfectants & Disinfection By-Products									
(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants)									
Chlorine (as C12) (ppm)	N/A	TT	0.53	0.50	2.06	2023	No	Water additive used to control microbes	
Haloacetic Acids (HAA5) (ppb)	N/A	TT	2.8	N/A	N/A	2023	No	By-product of drinking water chlorination	
TTHMs [Total Trihalomethanes] (ppb)	N/A	TT	2.8	N/A	N/A	2023	No	By-product of drinking water disinfection	
Inorganic Contan	ninants								
Fluoride (ppm)	N/A	TT	0.65	0.42	1.20	2023	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories	
Barium (ppm)	2	2	0.053	0.053	0.058	2023	No	Discharge of drilling waste; and discharge from erosion of natural deposits	
Manganese (ppb)	50	50	35	36	50	2023	No	Erosion of natural deposits and leaching	
Sodium (ppb)	N/A	N/A	5100	N/A	N/A	2023	No	Erosion of natural deposits	
Contaminants	MCLG	AL	Your Water	Sample Date	# Samples Exceeding AL	Exceeds AL	Typical Source		
Inorganic Contan	ninants								
Copper – action level at consumer taps (ppm)	1.3	1.3	0.15	2023	0	No	Corrosion of household plumbing systems; Erosion of natural deposits		
Inorganic Contan		ı		ı	1	1			
Lead – action level at consumer taps (ppb)	0	15	1.7	2023	0	No	Corrosion of household plumbing systems; Erosion of natural deposits		

Unit Descriptions					
Term	Definition				
ppm	ppm: parts per million, or milligrams per liter (mg/L)				
ppb	ppb: parts per billion, or micrograms per liter (μg/L)				
% positive	% positive samples/month: Percent samples taken monthly that were positive				
samples/month					
NA	NA: not applicable				

ND	ND: not detected
NR	NR: Monitoring not required but recommended

Important Drinking Water Definitions			
Term	Definition		
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below		
	which there is no known or expected risk to health. MCLGs allow for a margin of safety.		
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking		
	water. MCLs are set as close to the MCLGs as feasible using the best available treatment		
	technology.		
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in		
	drinking water.		
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or		
	other requirements which a water system must follow.		
Variances and	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique		
Exemptions	under certain conditions.		
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant		
	below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of		
	the use of disinfectants to control microbial contaminants.		
MRDL	MRDL: Maximum residual disinfectant level. The highest level of disinfectant allowed in drinking		
	water. There is convincing evidence that addition of a disinfectant is necessary for control of		
	microbial contaminants.		
MNR	MNR: Monitored Not Regulated		
MPL	MPL: State Assigned Maximum Permissible Level		

For more information please contact:

Contact: Jimmie Cason

Address: 130 Community Drive, Sylvania, GA 30467 Phone: 912-564-7491